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**BEECHWOOD MEDICAL CENTRE**  
Brief summary notes from a PPG meeting held on  
Friday 23 August 2018

**1. Welcome and opening remarks**

Dr Nathans welcomed everyone to the meeting

**2. Minutes from the previous meeting**

The previous minutes were agreed as a correct record

**3. Discussion**

JE updates and discussed the POL (Patient On Line Access). Patient Access connects patients to healthcare services when they need them most. Patients can book GP Appointments, order prescriptions and explore local pharmacy services

**Book appointments**

- Book face-to-face or remote online appointments with your GP, nurse or clinician at a time that suits you

**Pharmacy services**

- Discover over services available at your local pharmacy

**Order repeat prescriptions**

- Request repeat prescriptions online, with delivery of your prescription to your preferred pharmacy

MB agrees with the improvements as it will be easy for patients to book an appointment and order repeats.

NJ suggested he prefers to come to the practice and book online or order repeats because he does not have a computer. MB suggested a choice between the old fashion way of booking or on line.

JK suggested putting a signage outside the practice accepting new patient's registration. MB explained the practice is in the corner lot and people will just come in to register if they wanted to.

It was noticed that a lot of patients are now registering with Beechwood which is good news and the number of registered patients have now increased.

**4. Feedback**

Jayex board includes invites for new patient registration.

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#### **4. Any other business**

PPG suggested having an away day i.e have a meeting in the park when the weather is nice or a trip somewhere.

The next meeting will be confirmed by phone as per availability of the group  
Tentative date: 1 December 2018