

BEECHWOOD MEDICAL CENTRE

Brief summary notes from a PPG meeting held on
Tuesday 30 April 2019

- **Welcome and Opening Remarks**

Dr Ibe Nathans welcomed everyone to the meeting.

- **Minutes from the previous meeting**

The previous minutes were agreed as a correct record

- **Discussion**

MB suggested the toilet needs to have a new power plus because of uncaring patients who always block the toilets with tissue paper.

JM suggested buying comfortable chairs and also to turn on the television. Dr IN advice that the television if turned on will be for healthy living and health adverts only. We also need a TV license for this. That television was previously connected with the patient arrival system but it no longer works instead the Jayex board is the one working with patient call system. JE said that if she gets some funds we will enquire about the new patient check in kiosk or waiting room TV and patient call system.

MJ suggested classical music but MB said, some patients do not like sound of music instead wants silence especially when they are in pain. The group will consider what has been discussed.

- **Feedback**

MB explained it is the committee's responsibility to get in touch with members.

- **Any other business**

Nothing to report.

The next meeting will be confirmed by phone as per availability of the group